

Privacy Statement of Getru Logistics B.V.

Getru Logistics B.V. (hereinafter: 'Getru') considers careful handling of your personal data of major importance and is aware of the applicable privacy law. Therefore, we will explain in this privacy statement how Getru deals with your personal data.

Contact Data of the Controller

With respect to the processing of your personal data, Getru can be deemed to be a controller within the meaning of the General Data Protection Regulation (GDPR). Getru Logistics B.V. is responsible for the processing of transport agreements.

You can contact us on the basis of the following contact data:

Telephone	+31 (0)10 440 14 00
Email	info@getru.com
Mail	Klappolder 225 2665 MR Bleiswijk The Netherlands

Which personal data will be processed?

We will process, among other things, the following personal data:

- Data such as first and last name;
- Contact data, such as: address details, telephone number, email address;
- Date of birth;
- Gender (if you choose to share this with us);
- IP address;
- Details about your activities on our website (e.g. your click behaviour);
- Internet browser and device type;
- Payment details and payment history;
- Contents of correspondence;
- Invoices and agreements sent to us;
- Credit information;
- Details about your surfing behaviour between various websites (e.g. because the relevant company is part of an advertising network);
- Other personal data that you actively supply or that is actively supplied about you;
- CCTV footage of cameras placed on our premises.

If the above data are necessary for the closing and/or execution of an agreement, you are required to supply us these personal data. In the event that you choose not to supply the required personal data, we can no longer guarantee the proper execution of the agreement. In the event that it is legally required to process specific personal data, we will notify you in this respect as well as inform you about the possible consequences if you choose not to supply us with these personal data.

For what purposes do we process your personal data?

We will collect and process personal data for various purposes. For this, we will make use of the personal data we have received from you, but we may also obtain personal data from other sources, e.g. data obtained from sources such as the Land Registry Office or the Trade Register of the Chamber of Commerce, or data obtained by using public sources. We will process your personal data for the following purposes:

(a) General customer contact

The data will be used to:

- (i) provide you with the information you request from us,
- (ii) contact you about the execution of the agreement you have closed with us, and
- (iii) respond to queries and/or to handle complaints.

(b) Execution of the agreement

We will process personal data for the purpose of the agreements you have closed or will close with us. We will not just process your personal data for the purpose of your purchasing the services and/or products, but also to be able to provide you with our services and/or products, and/or to give you advice on our services and products. For instance, we will also process data to inform you about fuel surcharges.

(c) Debtor management

We will process your personal data for the following purposes (without limitation):

- (i) sending invoices, reminders and demands for payment for the purpose of collecting debts;
- (ii) performing telephone calls to remind you of any outstanding debts;
- (iii) commissioning or coordinating legal debt collection proceedings, where applicable.

(d) Risk analysis

Under certain circumstances, we may assess your creditworthiness.

(e) Analysis of surf, search and/or click behaviour and personal offers

Your personal data will be processed for the purpose of analysing your behaviour on our website in order to improve our website. In addition, your personal data will be processed to enable us to provide you with services that may be of interest to you.

(f) Direct marketing

We will make use of your personal data to provide you with marketing offers, news letters, surveys and invitations, either by email, text messages, telephone calls and/or mail.

(g) Fraud

We will make use of your personal data to investigate, prevent and combat fraud.

(h) Legal requirements

We will make use of your personal data to provide information to third-parties if we are required to do so pursuant to laws and regulations.

(i) Office and plant security

CCTV images are made both inside and outside the office buildings. We do so to prevent unauthorised persons from accessing our premises and to protect our properties.

What is the legal basis for processing your personal data?

We will process your personal data if we are legally required to do so and if the processing is necessary for the execution of the agreement closed with you with respect to the provision of our services. It may also occur that we process your personal data for the purpose of pursuing a legitimate interest. A legitimate interest may have a legal, financial or commercial nature. We have a legitimate interest for processing your personal data in the following situations (without limitation):

- to send you, as our customer, marketing materials about possible other services;
- to defend you against any legal claims;
- (for the purpose of general customer relations) to respond to queries and/or to handle complaints;
- to furnish you, as much as possible, with relevant content on our website;
- to perform risk analyses in order to assess your creditworthiness;
- to perform our business activities;
- to secure our business properties.

In conclusion, we may also process some personal data because you have given us your permission to do so. In this respect, you are entitled to withdraw your permission at any time. This withdrawal does not affect the legitimacy of any processing by virtue of your permission prior to that withdrawal.

Sharing Personal Data with Third Parties

We may share the personal data with any entity belonging to the group of Getru Holding B.V. for the purposes set out in this privacy statement.

Under certain circumstances, we are allowed to share your personal data with third-parties. We will transfer your personal data to third parties solely for the purposes set out in this privacy statement and solely on the basis of the principles set forth in this privacy statement. We may, for instance, transfer your personal data to the following categories of third parties, in the following situations:

- (a) if this is necessary for the execution of the agreement. E.g. we make use of consultants, we take out insurances, and we work with a third party for the settlement of our payments. We may also provide personal data to third parties in order to support us with the collection of bad debtors;
- (b) we may provide your personal data to e.g. an agency or institution to check the creditworthiness of your organisation;
- (c) we may provide your personal data to e.g. a website agency to analyse your personal data with respect to your use of our website, to personalise and optimise our website and communication, and to furnish you with relevant offers and advertisements. The same applies to ICT suppliers;
- (d) we may make use of suppliers in the field of communication and marketing distribution for the distribution of marketing material.

Otherwise, we will only provide your personal data to third parties, with your prior permission, in the event that this is necessary for the sake of our legitimate interests or if we are required to do so pursuant to laws and/or regulations. It may, for instance, occur that the police ask us for your personal data with respect to some fraud investigation. In that case, we are legally required to provide your personal data to the police.

It is the responsibility of these third parties to which or whom we provide your personal data, to observe the privacy law. We will have no responsibility or liability for the processing of your personal data by any of these third parties. In so far as any third party processes your personal data on our behalf in the capacity of processor, we will close a processing agreement with that third party, which meets all requirements laid down in the GDPR.

We will not transfer your personal data to any third country or international organisation.

Security of Personal Data

We will take all appropriate measures to prevent abuse, loss, unauthorised access, inappropriate disclosure and unauthorised alteration of your personal data. For instance, we will ensure that only those persons have access to your personal data who really need it, that the access to your personal data is protected, that our website is secured by means of information security techniques (such as firewalls) and that our security measures are periodically reviewed (by an external party). Should you consider that your personal data are not properly secured, or should you have any indication of e.g. abuse, please do not hesitate to contact us at info@getru.com.

Retention Period

We will keep your personal data only for as long as necessary to fulfil the purposes set out in this privacy policy or as long as required by the applicable laws and regulations. Most personal data are not allowed to be retained longer than necessary for the execution of the agreement as well as for the settlement of any disputes arising from the agreement. However, pursuant to the law some personal data must be retained longer. The Dutch fiscal obligation to retain records amounts to seven years. As soon as this term is reached, the records will be destroyed. In addition, we will retain your personal data for direct-marketing purposes until you withdraw your permission and/or until you object to this processing.

Your rights

You have the right to access your personal data, and to rectify them or to have them erased. Furthermore, you have the right to obtain restriction of processing of your personal data, the right to object against the processing of your personal data as well as the right to data portability. The latter means that you can submit a request to receive all of your personal data as processed by us in a structured, commonly-used and machine-readable format and/or to transfer them to an organisation of your choice.

If you want to exercise one of these rights, please submit a request at info@getru.com. To prevent abuse, we may, before we handle your request, require you to identify yourself on the basis of a copy of a valid identification card to be sent to us. Please make sure that you protect your passport photo, MRZ (machine readable zone, i.e. the strip with numbers at the bottom of the passport), passport number and citizen service number on this copy. To do so, you may for instance use the 'KopieID-app' of the Dutch government. This is meant to protect your privacy.

We will react to your request as soon as possible, but no later than one month after submission. If you have a complaint about the processing of your personal data, we will off course gladly be of help. Should we nevertheless fail to work things out together, please note that you can always file a complaint at the Dutch Data Protection Authority. To do this, please follow the following link: <https://autoriteitpersoonsgegevens.nl/en/contact-dutch-dpa/contact-us>

Automated Decision-making

There is no automated decision-making.

Changes in the Privacy Policy

This privacy statement was updated last on 14 May 2018. We reserve the right to unilaterally change or adjust this privacy statement by means of changing this web page. You are recommended to periodically check this page. In the event of substantial changes to this privacy statement, you will receive a clear notification through our website.